

Farm Road Esher

Location	Farm Road, Esher, KT10 8AX				
Date	13.07.2026				
Managing Agent	No				
Objective	Key Actions	Owner	By when	Progress Update	Status
Increase engagement and visibility of Neighbourhood Coordinator – building relationship with residents.	Increase visits to the scheme to help make presence known	Lucy Hill		Started on patch and have done my inspection today 13.07.26	In Progress
Updates on progress to be shared with residents.	Updates to be provided via notice boards and QR codes for residents to find relevant information.	Lucy Hill		Notice boards all need updating and repairing with all relevant notices	In Progress
Managing tort's and FRA's along with Bulk removals.	Increase visits to sticker items in communal areas and raise bulk	Lucy Hill		Items marked for removal and TORTs issued 13.07.26	In Progress

Grounds Maintenance	Create rectification notices to bring the grounds back up to standards	Lucy Hill		Rectification sent – 13.07.26	In Progress
Internal and external cleaning	Create rectification notices for any below standard cleans when visiting site	Lucy Hill		Rectification sent – 13.07.26 leaners went Back out on 14.07.26 and have re cleaned the missed areas	Completed
Internal decs – painting and tiled flooring	Speak to Programme delivery team regarding dates for re decs of all the blocks	Lucy Hill/programme delivery team		Email sent 14.07.26 regarding dates for re decs as block looks tired and cleaners aren't able to remove all the marks on walls and flooring	In progress
Repairs to fencing in block 3 communal space	Email and speak to repairs about non completed repair to fence in back garden leaving gap at the bottom of the fence	Repairs		Email sent 13.07.26 as urgent repair needed to be done in relation to the fence	In progress