

**Neighbourhood Action plan 2024-25**

*(for internal use only)*

**Nhood no: 63**

**NC: AMANDA PATEL**

**Address: CRABTREE HOUSE**

**Repairs**

Think **SMART** = Specific, Measurable, Achievable, Realistic, Timescale

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**Grounds Maintenance**

POOR MAINTENANCE OF BACK GARDEN AREAS	RAISED CONCERNS TO CONTRACTOR FOLLOWING QUARTERLY INSPECTIONS AND OTHER REGULAR VISITS	AIM TO SEE IMPROVEMENTS MADE INLINE WITH THE GM STANDARDS	CARRYING OUT REGULAR CHECKS TO MONITOR PROGRESS. WHERE NECESSARY CARRY OUT JOINT VISITS WITH GM CONTRACTOR	ONGOING
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**Cleaning**

CLEANING COULD BE BETTER	RAISED CONCERNS TO CONTRACTOR FOLLOWING QUARTERLY INSPECTIONS AND OTHER REGULAR VISITS	AIM TO SEE IMPROVEMENTS MADE INLINE WITH THE CLEANING STANDARDS	CARRYING OUT REGULAR CHECKS TO MONITOR PROGRESS. WHERE NECESSARY CARRY OUT JOINT VISITS WITH CLEANING CONTRACTOR	ONGOING
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**Improvements**

EXTEND THE WIDTH OF THE COMMUNAL EXTERNAL BIN STORE TO ALLOW FOR ALL BINS TO	ON SITE VISITS ARRANGED WITH THE LOCAL COUNCIL / BIN REMOVAL TEAMS AND WITH	INSTRUCT INSTALLATION OF RAILS	INSPECTED FOR DEFECTS ON INSPECTIONS	<b>SCHEDULED FOR 6 DECEMBER 2025</b>
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BE PLACED SIDE BY SIDE MAKING ALL BINS ACCESSIBLE FROM THE FENCE LINE WITHOUT GOING INTO THE BIN STORE AREA	CONTRACTORS WHO WILL CARRY OUT THE WORKS TO AGREE ON THE WORKS TO BE CARRIED OUT - COMPLETED			
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**Cyclical**

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**Engagement**

NEED TO SET UP MY SURGERY	DOOR KNOCKS	PLAN REGULAR WALK ABOUTS WITH RESIDENTS AND STAFF / CONTRACTORS		
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