



# Action Plan 2024 – 2026

## Kerslake Mews

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Jet washing of the external walls to remove white substance		Neighbourhoods Team	November 2024		Complete
Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents	Monthly surgeries to be implemented and communications to be sent to residents	Neighbourhoods Team	November 2024	Neighbourhood Coordinator Holds monthly Surgeries Via Teams	In progress

Patio/balcony door defects	Door to be replaced	Development Team		Development Team leading on this	In progress
Cleaning and Grounds Maintenance	Monitoring with regular communication with residents	Ellise Hanson		Ongoing	In progress
Fault with bin store door	Job has been raised with Repairs Team to be rectified	Repairs Team		Raised to Repairs and waiting for timeline	In progress
Recurring issue with binmen losing key fob	Raise with Greenwich Council	Neighbourhoods Team		Formal complaint raised with Greenwich Council and awaiting response	In progress
Carpet cleaning for communal areas	Two deep cleans per year, every six months		July 2025	July cleaning completed and next scheduled for beginning of new year	Completed