

Action Plan 2024 – 2026

Goddard House



Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase engagement and visibility of Neighbourhood Coordinators.	Surgeries to be put in place and communication to be sent to residents	Neighbourhoods Team	May 2025	Drop in sessions to be held on site.	Not start
Updates on progress across the neighbourhood to be shared with residents regularly.	Monthly updates to be provided via the Neighbourhoods website and QR code to website and copy of action plan to be put on our website.	Neighbourhoods Team	April 2025	Action plan will be sent to website once signed off.	In progress

Increase engagement and visibility of Neighbourhood Coordinators.	Regular visits to be carried out across the neighbourhood.	Neighbourhoods Team	April 2025	Site visits and inspections are carried out across the neighbourhood on a regular basis, and this aids daily engagements with our residents.	In progress
Neighbourhood Management	To improve the standard of the grounds maintenance across this site so that the standard is more consistent from our contractors throughout the neighbourhood.	Contracts and Partnership Team	Ongoing	Have regular contact with Just Ask (site contractor to provide feedback and suggested improvement where needed).	In progress
Neighbourhood Management	TSM surveys - September 2024 - Good opportunity to meet residents across the neighbourhood and gauge feeling and opinions on PA's services and behaviours.	Neighbourhoods Team	September 2024	Surveys have been completed and feedback gathered, and this feedback was passed to the relevant teams.	Completed
Neighbourhood Management	TSM surveys - surveys - September 2025 - Good opportunity to meet residents across the neighbourhood and gauge feeling and opinions on PA's	Neighbourhoods Team	September 2025	Surveys have been completed and feedback gathered, and this feedback was passed to the relevant teams.	Not started

	services and behaviours.				
Neighbourhood Improvement Project	To resolve any outstanding repairs on the site that could lead to complaints.	Neighbourhoods Team/ Repairs	Throughout 2025-2026	To continue to work with repairs and senior management to make sure larger potentially damaging repairs are dealt with more quickly and efficiently	In progress
Neighbourhood Improvement Project	Onsite meeting to raise any concerns	Contracts and Partnership Team	August 2024	Meeting onsite with other Neighbourhood Coordinators	Completed
Neighbourhood Improvement Project	Onsite meeting with cleaning contractors – Wettons	Contracts and Partnership Team	September 2024	Onsite meeting to discuss cleaning standards	Completed
Neighbourhood Improvement Project	Installing no fly tipping sign	Handyman	August 2025	Installing no fly tipping sign, to prevent fly tipping	Completed