



# Action Plan 2025 – 2026

## Omega house

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents	Regular visit to Omega house and door knocks	Neighbourhoods Team	2025 Ongoing	Weekly visits have been taken place and door knocks to engage with residents	Complete
Increase Engagement and Visibility of PA Housing – building relationship with residents	This will be done through Surgeries and bringing Repairs, Tenancy sustainment, ASB Team and Third-party managing team	Repairs, ABS, Tenancy sustainment, partnership team and Third-party managing team	Starting Jan 2026	To ask resident what they would to discuss.	In progress

Internal and external block maintainace	Monitor quality of cleaning and escalate to Third party managing argent, if cleaning are not done properly	Neighbourhood Team & Contracts and Partnership Team, third party team	2025-Ongoing	Will continue to monitor through bio- weekly inspections	Complete
Health and safety works- raiser cupboard locks, light, signage	Health and safety works need to be look by Contracts and Partnership Team& third party team	Neighbourhood Team & Contracts and Partnership Team& third party team	2025-ongoing	In discussion with Contracts and Partnership Team& third party team	In Progress
Main door intercom system	To replace or repair the main door intercom	Third party team	2025-ongoing	In discussion with contract team Contracts and Partnership Team& third party team	In Progress
Communal carpet	Some of the communal carpet need to be changed	Third party team	2025-ongoing	In discussion with contract team Contracts and Partnership Team& third party team	In Progress