



Action Plan 2024 – 2026 Langdon Park

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents	Weekly door knocks and quarterly resident meetings to be implemented and communications to be sent to residents	Neighbourhoods Team	Ongoing	Dev has been visiting Langdon park on a weekly basis in order to tackle ongoing issues and increase resident engagement. I door knock when necessary and I speak with as many residents as possible. November 2025 resident meeting to be arranged. Jay to start visiting / door knocking 1 block a week from October 2025.	In progress

Updates on progress to be shared with residents	Monthly updates to be provided via the Neighbourhoods website and QR code to website and copy of action plan to be put on noticeboards	Neighbourhoods Team	Ongoing	Action plans to be placed on notice board. Regular text messages to be sent to residents when updates on items they have raised/	In progress
Neighbourhood Improvement project	Relabel all sheds in underground car park to correspond with each block. Consult with residents	Neighbourhoods Team	November 2025	Jay to consult with residents and send form to ascertain which shed belongs to which resident.	In progress
Constant Flytipping	Jay to attend site at least once a week to check for flytipping and items in communal areas	Neighbourhoods Team	Ongoing	Weekly checks are being conducted and fly tipping is being reported. Sweep of area on Fridays by bulk team.	In progress
Langdon Park AGM	Jay to attend meeting	Neighbourhoods Team	November 2025	Jay attended the meeting.	In progress
Encourage residents to continue to report issues	Communicate with residents to report any issues they observe	Neighbourhoods Team	Ongoing	Residents have been informed and encouraged to report issues	In progress
SNT to continue patrols of the area including underground bike store area	Coordinate with SNT for regular patrols	Neighbourhoods Team	Ongoing	Regular patrols are being conducted	In progress
Joint meeting with Managing Agent	Schedule and prepare for the next joint meeting	Neighbourhoods Team	November 2024	Jay to coordinate meeting with Marta from R&R	In progress

Gardens in Langdon Park	Jay / Dev to advise all residents that no planting of plants can be on estate, as this is not PA land.	Neighbourhoods Team	October 2025	Jay / Dev to add to Estate Rules letter.	In progress
CCTV – access	Jay / Dev to contact Building Service for access	Neighbourhoods Team	November 2025	Jay to have access to cameras	In progress
Estate Rules for Residents	Jay / Dev / Simon K to meet regarding letter to be sent.	Neighbourhoods / C&P Teams	October 2025	Letter to be drafted and sent.	In progress
Combination bin locks difficult to use (Neighbourhoods)	Jay to confirm if the locks should be removed or not	Neighbourhoods Team	December 2025	Ask residents	In progress
Fly-tipping: concerns about costs and proactive management (Neighbourhoods)	Jay to confirm costs with the service charge team	Service charge/ neighbourhoods team	November 2025	Jay to confirm costs with the service charge team and send out communications to residents	In progress
Request for regular resident meetings with clear communication of dates	To be held quarterly – first in November at local Church	Neighbourhoods team	November 2025	Jay has arranged this for the 18 th of November	In progress
Windows too stiff – painting over them has worsened the problem (repairs)	Surveyors have been out on site already	Repairs/ neighbourhoods team	October 2025	Jay to confirm what the surveyors have found	In progress

Clarity on what the 3rd party managing agent fee covers (Partnerships)	Jay to liaise with the MA	Neighbourhoods teams	November 2025	Jay to liaise with the MA	In progress
Clarity on responsibilities between PA and the 3rd party agent (Partnerships)	Jay to liaise with the MA	Neighbourhoods team	November 2025	Jay to liaise with the MA	In progress
Lead flashing outside No. 31 removed but not reinstated – will this be replaced (repairs)	Surveyors have been out on site already	Neighbourhoods team	November 2025	Jay to request report from surveyors when it is complete	In progress
Resident Champion process – clarification and discussion needed (Neighbourhoods)	Neighbourhood champion details have been given to Jay	Neighbourhoods team	November 2025	Jay to contact neighbourhood champion	In progress
CCTV: confirmation it is operational and how it is being used to address fly-tipping (Neighbourhoods)	Jay to contact building services/ AVS	Neighbourhoods team/ building services	November 2025	Jay to confirm with building services	In progress
Communal lights on 24 hours – concern about increased service charges. Suggestion for	Surveyors have been out on site already	Repairs/ neighbourhoods team	November 2025	Jay to request report from surveyors when it is complete	

motion sensors on communal lights(assets) building services					
Lift “voice” volume is too loud – can this be adjusted? (Building Services)	Jay to liaise with repairs/ building services	Repairs/ building services	November 2025	Jay to liaise with repairs/ building services	In progress
Survey of PA homes at Ash House planned to identify repair issues (Charles Eliis to update)	Surveyors have been on site already	Surveyors/ neighbourhoods team	November 2025	Jay to get the report of the surveyors when it is complete	In progress
Sally to hold a resident meeting on wider neighbourhood issues (invite to 11 November meeting)	Sally to confirm	Neighbourhoods team	November 2025	Sally to confirm when the meeting is taking place	In progress
Jay to remind residents that gardening the communal areas is not permitted	Jay to send out texts/ letters	Neighbourhoods team	November 2025	Jay to send out texts/ letters to all Ash and Willow residents	In progress