



Action Plan 2025 – 2026

31 Ambleside Avenue, KT12 3LW

93-97 Rydens Road, KT12 3AW

1A King George Avenue, KT12 3LP

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase Engagement and Visibility of the Neighbourhood Coordinator across your neighbourhood. Which will continue to help me build relationship with our residents.	Monthly surgeries to be implemented at the Cromwell Centre. Regular monthly visits to be carried out across the neighbourhood.	Neighbourhoods Team	July 2025	Surgeries are held once a month 2pm-4pm and are ongoing. Site visits and inspections are carried out across the neighbourhood on a regular basis, and this aids daily	Completed

				engagements with our residents.	
Updates on progress across the neighbourhood to be shared with residents regularly.	Monthly updates to be provided via the Neighbourhoods website and QR code to website and copy of action plan to be put on our website.	Neighbourhoods Team	April 2025	Website is currently being developed, updated and correspondence generated. Action plan will be sent to website once signed off.	Complete
Neighbourhood Improvement Project	Pest control onsite meetings to install pigeon spiking.	Neighbourhoods Team	December 2025	Pigeon spiking to be installed at the back of the property on the guttering, windows and pipes.	In Progress
To have a clear up and tidy up of the playground and washing line area.	To have the playground neat and tidy as there are broken and previously owned items dumped in the playground.	Neighbourhoods Team	November 2025	Items have been TORTed and have been raised to be removed	In Progress

Neighbourhood management	To complete a consultation with 2 blocks if they want to have cleaners.	Neighbourhoods Team/ Contract and Partnerships	February 2026	First letter to clean block has been sent- expiry November. If no changes then consultation will be sent.	In Progress
Repair the visitor bay	To repair the visitor bay as it is damaged.	Major Works/ Surveyor/ Repairs	Ongoing	This has been reported and chased repairs to have this fixed as soon as possible.	In Progress
To reduce the fly tipping at the scheme	Fly tipping letters to be sent to all residents	Neighbourhoods Team	October 2025	Letters have been sent indicating the importance of maintaining a rubbish free environment.	Complete
Neighbourhood Improvement Project	To chemically jet wash the pathways and playgrounds at the back of the property.	Neighbourhoods Team	Spring 2025	Pathways and playgrounds have been jet washed.	Complete
Neighbourhood Management	To improve the standard of the ground's maintenance across this site so that the standard is more consistent from our contractors. Especially	Contracts and Partnership Team	Ongoing	Have regular contact with Just Ask (site contractor to provide feedback on failings and suggested improvement where needed. We will also work with the contracts team.)	In progress

	the back of the property.				
Neighbourhood Management	GM Mapping for neighbourhood as outdated - Will keep regular contact with the contracts team to get this updated. The corner of 93 Rydens Road to be maintained and control the ivy.	Contracts and Partnership/Neighbourhood Team	Summer 2026	Highlighted the missing information on the maps and have also requested that this be quoted and implemented as soon as possible.	In progress
Neighbourhood Management	You and your neighbourhood surveys- Good opportunity to meet residents across the neighbourhood and gauge feeling and opinions on PA's services and behaviours.	Neighbourhood Team	October 2024	Surveys have been completed and feedback gathered, and this feedback was passed to the relevant teams.	Completed

