



PA Housing

Paragon Asra Housing Limited

PA Housing Allocations Policy

October 2026

Owning manager	Sabina Halabuda - Head of Lettings
Department	Housing Services
Approved by	Emma Conlon - Director of Housing Operations
Next review date	September 2028

Contents

	Page
1. Introduction	2
2. Objectives	2
3. Tenure Types	2
4. Notices	4
5. Key points of policy	5
6. Other Client Groups / Access Routes	8
7. Wider Initiatives	9
8. Compliance	10
9. Training	10
10. Monitoring and Reporting	10
11. Legislation	11
12. Linked policies	11
13. Appendixes	11/12

Paragon Asra Housing Limited (PA Housing) is committed to equality and diversity. This policy has considered the Equality Act 2010 and its protected characteristics which are: race, gender, gender reassignment, disability, religion or belief, sexual orientation, age, marriage, civil marriage and partnership, and pregnancy and maternity explicitly.

We will make sure that all of our communication is fully accessible and to achieve this if a policy or document needs to be available in other formats we will provide them.

Policy Update Tracker			
Paragraph number	Reason for amendment	Who amended	Date amended
3.1	Amended paragraph to reflect the law changes	Sabina Halabuda	13/03/2026
3.2	Types of tenures removed from main policy and added as appendix 2	Sabina Halabuda	13/03/2026
4.	Amended paragraph to reflect the law changes	Sabina Halabuda	13/03/2026
6.3	Removed reference to tenure paragraph	Sabina Halabuda	13/03/2026
7.	Paragraph amended to provide clearer guidance around support and obligations	Sabina Halabuda	13/03/2026
5.2	Amended to change reference to treatment of previous applicants who have been evicted	Sabina Halabuda	29/07/2026
5.4	Reference to applicant subject to Immigration control amended to be lawful	Sabina Halabuda	29/07/2026
5.4	Removed "if declared" as references will be done as standard	Sabina Halabuda	29/07/2026
5.6	Strengthen paragraph on withdrawals of offers by PA	Sabina Halabuda	29/07/2026
5.9	Strengthen paragraph on false information	Sabina Halabuda	29/07/2026
6.4	Strengthen position on discretionary assignments	Sabina Halabuda	29/07/2026
6.5	Strengthen position on discretionary successions	Sabina Halabuda	29/07/2026
6.3	Amended to be in line with current legislation	Sabina Halabuda	29/07/2026
7.2	Improved wording for compliance	Sabina Halabuda	29/07/2026
8.2	EEDI statement added	Sabina Halabuda	15/09/2026

1. Introduction

This policy covers the allocation of general needs housing for compliance with regulatory framework as well as to outline the types of tenancies offered when allocating PA Housing properties.

This policy will apply to all social rent properties including those let at affordable rent level as well as Intermediate rent and Market rent. Shared ownership and Rent to Buy tenures are outside of the scope of this policy as well as Extra Care Supported accommodation which is allocated by an independent assessment panel.

This policy aims to allocate and let homes in a fair and transparent way that takes the needs of tenants and prospective tenants into account.

We aim to support everyone in need of housing, but our capacity is sometimes limited by the varying supply and demand across the Midlands, London, and Southeast regions.

We use this policy to ensure consistency and transparency in our decision-making and allocation determinations. We also ensure compliance with all relevant government legislation and statutory guidance.

2. Objectives

2.1 We will do the following to assist local authorities in meeting housing need including:

- Meet obligations agreed in nominations agreements. Nominations agreements set out the proportion of lettings we will make available to local authorities to offer to people with priority under its allocation scheme
- Assist in the discharge of homelessness duties
- Allocate homes designated, designed, or adapted to meet specific needs in a way that is compatible with the purpose of the housing
- Provide guidance and support to address under-occupation and overcrowding of resident homes
- Raise awareness of options to access housing or move home
- Carry out pre-tenancy processes that support people into sustainable tenancies

3. Types of Tenures

3.1 Tenures offered

From 1 May 2026, all new and existing social housing tenants will be granted assured tenancies only. Starter tenancies no longer exist and fixed terms are abolished. All tenancies operate on a rolling periodic basis

In accordance with the RSH Tenancy Standard, PA Housing offers tenancies or terms of occupation which are compatible with the purpose of the accommodation, needs of households, community sustainability and use of our housing stock.

Residents will be deemed ineligible for housing if they do not meet the right to rent requirements under Section 22 of the Immigration Act 2014, have a history of seriously breaching tenancy terms such as non-payment of rent, property damage, or causing a nuisance, or are otherwise excluded by law due to their immigration status.

PA Housing is committed to ensuring that all residents have equal access to our services. We recognise the importance of making reasonable adjustments to accommodate the diverse needs of our residents. This includes providing information in accessible formats, such as braille, large print, or translated materials. Our goal is to support residents and make any necessary adjustments to help them maintain their tenancies successfully.

3.2.7 License Agreement

License Agreements are offered for short term tenancies or tenancies with housing support contracts. The license gives the resident the right to occupy a property for a specified period and with specified conditions (e.g. support). The license provides a person with the right to occupy the property without acquiring rights as a tenant.

4. Notices

Use of Possession Notices

A possession notice may be issued where the landlord seeks possession of a property on the basis of one or more statutory grounds under the Section 8 framework. These grounds include, but are not limited to, **anti-social behaviour (ASB)**, **breaches of tenancy conditions**, and **rent arrears**.

Notice Period Requirements

The notice period applicable to a possession notice will depend on the specific statutory ground(s) cited.

Certain grounds relating to serious or persistent breaches, including **significant rent arrears**, may require a **shortened notice period**, while other grounds necessitate a longer period before possession action may commence.

All notice periods must comply with the statutory timelines set out under the revised Section 8 provisions and must be communicated clearly to the tenant at the point of issue.

4.3 Communication with residents

Before any action is taken, PA Housing will explore all options to contact the resident, which can be either by phone, in writing, or by organising a tenancy visit to ensure that residents are supported throughout the process. We will ensure that all communication is accessible to residents, including those with disabilities or language barriers, by providing information in various formats, available on request. All communication attempts will be documented to maintain transparency and accountability. Additionally, residents will have the opportunity to provide feedback or raise concerns about the communication process.

4.4 Housing Advice

Where an action is taken to seek possession of a property, PA Housing will provide the resident with comprehensive rehousing advice, including advice on their rights and financial assistance, and information on local housing services. We will ensure that all information is accessible to residents, including those with disabilities or language barriers. All advice and support provided will be documented to maintain transparency and accountability.

5. Key points of Policy

5.1 Eligibility

- PA Housing will only grant tenancies to over 18 year olds.
- We will offer the tenancy agreement in line with the type of home offered.
- In all cases where an applicant is nominated by a Local Authority, the nominating authority will conduct all necessary checks to ensure that the household has the Right to Rent in the UK.
- Applicants who apply to us directly (and are not nominated by the Local Authority) must provide proof of their Right to Rent in the UK.
- We will explain the tenancy agreement to each resident making sure that they have understood their and our obligations.
- PA Housing will use local authority income, savings, and asset thresholds for transferring households. Households above these limits are considered self-sufficient. If no limits exist, we apply the following: £50,000 income, £16,000 savings/assets in the Midlands, and £30,000 savings/assets in London and the Southeast. Welfare benefits are not included in income thresholds.
- We will regularly review the tenancy agreements to ensure that we are compliant and adhere to current legislation.

5.2 Provisional offers

When an eligible applicant is identified, the applicant will receive a provisional offer letter which will provide details about the property and allocation process as well as a request for supporting documents required to complete the application process.

5.3 Assessment of applications and bedroom need matrix (with variation)

PA Housing has adopted the Department for Work and Pensions (DWP) guidelines for bedroom entitlement; you can check your entitlement here:

<https://lha-direct.voa.gov.uk/bedroomcalculator.aspx>

Additional bedroom needs may apply in the following situations:

- If an additional or sole occupancy bedroom is recommended by a professional practitioner supporting the household.
- If a two-bedroom Independent Living property cannot be let within a reasonable time frame to a qualifying household requiring two bedrooms, under-occupation may be permitted.

- If the household's needs are likely to change in the next 12 months (e.g., due to pregnancy, the age of the children, or another household member returning to live with the household).
- If children reside jointly with separated parents, the family will need to provide evidence of the division of parental responsibility, such as a Family Court Order or proof of which parent is in receipt of child benefit.

5.4 Verification

PA Housing requires a copy of a photographic ID and a recent, unedited photo from all applicants at the accommodation offer stage to verify their details. This information will be kept on the system for the duration of the tenancy. We also conduct various checks to ensure tenancy sustainability, including:

- Criminal records of any unspent convictions and national fraud check where criminal history is declared
- Income assessment, including benefit entitlement
- Reference checks with current or previous landlords, unless information is provided by the nominating authority
- Applicants who are subject to immigration control or who are otherwise ineligible for an allocation under relevant housing or immigration legislation will not qualify for housing

5.5 Sustainment and Affordability

PA Housing will conduct an affordability assessment for households to provide support and help maximise their income potential. We reserve the right to refer a nominated household back to the local authority if they cannot demonstrate the ability to afford the rent.

PA Housing offers a proportion of properties at Affordable Rents, which are up to 80% of the local market rent or the local housing allowance, whichever is lower. Once a property is let at an Affordable Rent, it will not revert to a social rent. We may prioritise households in employment for such properties, and any such distinction will be clearly communicated to applicants at the point of advertising.

5.6 Withdrawal of offers

PA Housing reserves the right to withdraw a provisional offer of accommodation at any stage of the allocation or re-let process where:

- information provided by the applicant is found to be false, misleading, incomplete or fraudulent;
- the applicant fails to provide requested documentation or verification within the required timescales;
- there is evidence that the property is no longer suitable for the applicant's assessed housing needs;
- there are concerns regarding the applicant's ability to sustain the tenancy, following consideration of affordability, support needs, previous tenancy conduct or other relevant information;
- the applicant behaves in a threatening, abusive, aggressive or discriminatory manner

- towards PA Housing colleagues, contractors or partners; or
- new information comes to light which would have affected the original allocation decision.

Any decision to withdraw an offer will be proportionate, evidence-based, and recorded. The applicant will be informed of the reasons for the decision and any applicable right to request a review.

5.7 Refusal of offers

If a nominated applicant refuses an offer of accommodation, PA Housing will advise the applicant to seek immediate advice from that local authority as this may affect their future housing assistance and options.

5.8 Rights of Appeal

Applicants can appeal allocation decisions made by PA Housing within 21 days of the decision being made. Appeals must be submitted to the Head of Lettings, either in writing or through another accessible format requested by the applicant. The Head of Lettings will review the appeal and respond within 14 working days of the receipt.

5.9 False Information

PA Housing may cancel an application at any stage of the allocation process where an applicant has provided false, misleading, incomplete or fraudulent information, or has withheld information that is relevant to the assessment of their application.

Where false, misleading or fraudulent information is discovered after a tenancy has been granted, PA Housing may take appropriate action, including seeking possession of the property, recovering any losses incurred, and referring the matter to relevant agencies where appropriate. Any action will be taken in accordance with applicable legislation, tenancy conditions and PA Housing policies.

Each case will be considered on its individual circumstances, and decisions will be evidence-based, reasonable and proportionate.

5.10 'High Risk' allocations

PA Housing requires all nominating local authorities to share relevant medical or risk-related paperwork in accordance with data sharing protocols to safeguard our colleagues and other residents. We reserve the right to refuse to rehouse high-risk potential nominees if all relevant professional agencies do not support the allocation or fail to provide the required paperwork. In some cases, we may refuse a high-risk applicant for a particular property due to local restrictions.

PA Housing will collaborate with Probation and the Police to house applicants subject to Multi-Agency Public Protection Arrangements or the National Accommodation Strategy for housing sex offenders.

For vacancies arising from illegal proceedings where crime or violence has occurred, or if a property on offer is within the immediate vicinity of such incidents (e.g., a block of flats), PA Housing will allocate those properties sensitively as soon as possession is recovered, considering the wellbeing of nearby residents to ensure sustainable tenancies.

5.11 Allocations to Colleagues / Relatives / Contractors / By virtue of employment

All applicants must declare any interest they hold in PA Housing. We may provide accommodation to board members, employees, former employees, and their close relatives, provided that:

- They are in housing need and meet the allocation criteria
- They receive the same consideration as any other applicant
- They are not involved or able to influence the allocation decision

PA Housing will not consider applications from former employees if they have a conviction or pending legal action related to criminal activity connected to their employment with PA Housing or its residents.

Certain roles, such as some scheme caretakers, require employees to occupy PA Housing accommodation as part of their duties. Accommodation will only be offered with the job if it is specifically necessary. In such cases, PA Housing will handle this solely through the employment contract, and it is not considered an allocation. Upon leaving employment, these employees would only be rehoused if a contractual requirement exists or if they are housed through a nominations process. The accommodation offered would not be in the scheme where they worked.

If an individual occupying PA Housing accommodation as part of their duties is dismissed from employment with PA Housing, they will not typically be rehoused. All potential allocations to employees, contractors, or their close relatives will be subject to close scrutiny, requiring an impartial review and Director-level approval.

5.12 Treatment of previously evicted applicants

Applicants previously evicted for anti-social behaviour, tenancy fraud, serious tenancy breaches or significant rent arrears may be excluded from housing where PA Housing considers that the behaviour remains relevant and presents an identifiable risk to tenancy sustainability or the wider community. Each case will be considered on its own merits.

6. Other Client Groups / Access routes

6.1 Supported Housing

The primary source of allocation for supported housing is direct referrals from relevant professional bodies, services, or the Local Authority, which will handle any panel or approval process. For schemes managed directly by PA Housing, nominations may come from the support provider or the Local Authority. PA Housing reserves the right to refuse these nominations only if specific concerns are raised, as outlined in sections 5.6 and 5.10 of this policy.

Extra Care Supported Housing properties are available to prospective residents with support needs identified by the commissioning Local Authority, which will set any additional eligibility requirements and/or assessment processes.

6.2 Independent Living

Each applicant for an Independent Living property will be assessed based on their needs and age. Applicants under the age of 65 must demonstrate that they meet the qualifying

criteria for the property, including suitability of the accommodation and required levels of support. We will assess the needs of all applicants to ensure these can be met by the services available at any given scheme.

6.3 Key Worker, Market and Intermediate Rent Properties

PA Housing offers a portfolio of Market Rent, Intermediate Rent and Key Worker accommodation across its areas of operation.

These properties may be advertised through a range of appropriate marketing channels. Applications will normally be considered in the order they are received, subject to applicants meeting the eligibility criteria, affordability requirements and any conditions attached to the property.

Where demand exceeds supply, PA Housing reserves the right to prioritise applicants in accordance with the objectives of the scheme, local lettings plans, Section 106 obligations, nomination agreements, housing need, or any other operational requirements.

All allocations will be made fairly, transparently and consistently, with decisions recorded and supported by appropriate evidence.

6.4 Assignment

PA Housing may, at its discretion, permit the assignment of a tenancy to a person who would otherwise qualify to succeed to the tenancy, in circumstances other than the resident's death.

All requests will be assessed in accordance with the tenancy agreement, relevant legislation and PA Housing policies. Applicants must satisfy any eligibility criteria and provide any information reasonably requested to support their application.

Approval of an assignment is not a right, and each application will be considered on its own merits, taking into account tenancy conduct, housing need, property suitability and the effective management of PA Housing's housing stock.

6.5 Succession

In certain circumstances, legislation provides for a tenancy to pass to another person following the death of the tenant. The tenancy agreement will set out whether a statutory or contractual right of succession applies and any conditions that must be met.

Where there is no statutory or contractual right of succession, PA Housing may, in exceptional circumstances and at its sole discretion, consider granting a new tenancy to a family member or other household member who has been living in the property as their only or principal home for a continuous period of at least 12 months immediately preceding the tenant's death.

Any request will be assessed on its individual merits, taking into account:

- the applicant's relationship to the deceased tenant;
- the length of residence at the property;
- the size and suitability of the accommodation;

- housing need and any vulnerabilities;
- the effective management of PA Housing's housing stock; and
- any other relevant circumstances.

Where a discretionary tenancy is approved, PA Housing may offer either the existing property or alternative suitable accommodation, depending on the circumstances of the case and the housing needs of the applicant.

A discretionary tenancy is not an automatic entitlement, and all decisions will be made fairly, reasonably, and in accordance with applicable legislation, regulatory requirements and PA Housing policies.

7. Wider Initiatives

PA Housing is committed to ensuring that all households are appropriately housed in accommodation that meets their assessed needs. Where a home is identified as under-occupied or overcrowded, we will work with residents to provide clear guidance, support and access to suitable housing options. This includes collaborating with local authorities and partner organisations to facilitate timely moves into homes of a more appropriate size.

Residents will be encouraged to consider all available rehousing pathways, including mutual exchange, which often provides the most efficient and flexible route into better-matched accommodation.

Our approach will remain fair, transparent and compliant with all statutory requirements, while prioritising household wellbeing, the effective use of our housing stock, and the prevention of long-term unsuitable living conditions.

7.2 Difficult to let

At times, a property may be declined by several consecutive nominees, or there may be no suitable applicants currently matching the property profile, such as properties adapted for disabled individuals or independent living. These properties may be classified as 'difficult to let.' This term can also apply to properties in low-demand areas or on estates with high resident turnover.

In such cases, PA Housing may utilise external advertising or collaborate with social agencies. To minimise the time the property remains vacant, PA Housing may issue multiple offer letters to prospective residents and arrange an open viewing of the available property.

7.3 Other Agencies

PA Housing may establish Service Level Agreements with various Support and Homeless Prevention Agencies, as well as other Social Housing Providers, to assist in rehousing some of their clients. Typically, PA Housing would seek assistance from these agencies for allocating difficult to let properties, in cases where the local authority has been unable to successfully nominate, or for specific schemes with set eligibility criteria.

7.4 Local Lettings Policies

PA Housing may implement local letting policies in certain neighbourhoods to show our commitment to creating and maintaining sustainable tenancies and safe communities. When these policies are introduced, the need for them will be clearly supported by data collected both internally and externally and agreed upon with the local authority and community stakeholders. Any additional criteria or eligibility requirements will be clearly communicated to all prospective applicants. An example of this would be Section 106 agreements.

8. Compliance

8.1 Resident Consultation and Feedback

PA Housing is committed to involving residents in developing services and improving service delivery. Residents were consulted to ensure this policy is clear and easy to understand, and their feedback has been incorporated.

8.2 Equality, Equity, Diversity and Inclusion

The LettingsTeam is committed to providing fair, accessible and inclusive housing services. Through affordability and suitability assessments, managed moves, safeguarding partnerships and sensitive lettings practices, we support residents with diverse needs, promote equal access to housing opportunities and help sustain successful tenancies.

8.3 Data Protection

PA Housing is committed to protecting the privacy and confidentiality of personal information. All personal and special category data will be collected, processed, stored and shared in accordance with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018 and PA Housing's Privacy Notice.

Information will only be used for legitimate housing management, safeguarding, legal, regulatory or operational purposes and will only be shared where there is a lawful basis to do so.

PA Housing will only share information with other agencies where:

- the applicant has provided consent, where consent is the appropriate lawful basis;
- sharing is necessary to safeguard a child or vulnerable adult;
- sharing is necessary to prevent or detect crime, fraud or anti-social behaviour;
- PA Housing is legally required or permitted to share information under legislation, regulation, a court order, or statutory guidance;
- information sharing is necessary to protect the vital interests of an individual;
- information is shared in accordance with a formal information-sharing agreement, protocol or partnership arrangement; or
- sharing is necessary for the prevention of homelessness, tenancy sustainment, safeguarding, risk management, or the effective management of housing services.

All information sharing will be proportionate, relevant, secure and limited to what is necessary for the purpose for which it is shared.

9. Training

We will carry out regular training for all relevant staff to make sure that they are aware of our policy and current industry standards. All relevant managers will receive specific training to provide the skills and knowledge to comply with our policy.

New staff will have a thorough induction and training to ensure that they understand and can implement our policy.

10. Monitoring and Reporting

Monitoring performance regarding compliance with the policy and satisfaction related to resident's onboarding process is key to ensuring that we achieve our objectives covered by this policy. We use a variety of methods to do so, including but not limited to:

- Performance reports
- Application approval process
- Benchmarking against other Registered Providers
- Internal audit
- Resident scrutiny and satisfaction surveys
- Annual report to residents
- Monthly reports to the Board
- Complaint reviews
- CORE (Continuous Recording of social housing lettings and sales)

11. Legislation (including but not limited to):

- Housing Acts 1988 and 1996
- Welfare Reform Act 2012
- Localism Act 2011
- Housing and Planning Act 2016
- Data Protection Act 1998
- Equality Act 2010
- Housing and Regeneration Act 2008
- Immigration (Residential Accommodation) (Prescribed Requirements & codes of practice) (Amendment) Order 2016
- Human Rights Act 1998
- Regulator of Social Housing - Tenancy Standard – Consumer Standard 2024

12. Linked Policies

- Integrity and Bribery policy

- Complaints Policy
- Safeguarding Policy
- Mutual Exchange Policy
- Temporary and Permanent Decants Policy
- Tenure Policy
- Tenancy Fraud Policy
- GDPR

13. Appendix 1: Local Authorities Collaborating with PA Housing

'The Midlands'	'London'	'The Southeast'
1. Ashfield 2. Aylesbury Vale 3. Blaby 4. Bolsover 5. Broxtowe 6. Charnwood 7. Coventry 8. Gedling 9. Harborough 10. Hinckley and Bosworth 11. Leicester 12. Mansfield 13. Melton 14. North Northamptonshire 15. North Warwickshire 16. Northwest Leicestershire 17. Nottingham 18. Nuneaton and Bedworth 19. Oadby and Wigston 20. Rugby 21. Rushcliffe 22. Rutland	1. Barking and Dagenham 2. Barnet 3. Bexley 4. Brent 5. Camden 6. Croydon 7. Ealing 8. Greenwich 9. Hammersmith and Fulham 10. Haringey 11. Harrow 12. Hillingdon 13. Islington 14. Lambeth 15. Lewisham 16. Newham 17. Redbridge 18. Slough 19. Southwark 20. Tower Hamlets 21. Waltham Forest 22. Wandsworth	1. Arun 2. Elmbridge 3. Epsom and Ewell 4. Guildford 5. Hounslow 6. Kingston-upon-Thames 7. Merton 8. Mole Valley 9. Reading 10. Richmond-upon-Thames 11. Runnymede 12. Spelthorne 13. St Albans 14. Watford 15. Woking

23. West Northamptonshire		
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Appendix 2

Type of Tenures:

3.2.1 Starter Tenancies

All social rent and affordable rent tenancies transition from a probationary tenancy (often 12 months) to an Assured tenancy if the tenant successfully manages their tenancy with us. We will carry out periodic tenancy visits, document all interactions, and discuss any issues with the resident before any action is taken. Communication will be accessible to all residents, including those with disabilities or language barriers, to ensure they are supported throughout the process.

3.2.2 Assured Tenancies

Assured Tenancies are issued to the residents following completion of the initial 12 months starter period or those who have moved from one PA Housing property to another by way of internal transfer.

3.2.3 Affordable rent and London Affordable Rent Tenancies

Depending on Local Authority, a proportion of new let and relet tenancies will be let on an affordable rent basis.

Affordable rent is a type of tenancy in the social housing sector where rents are set at up to 80% of the local market rent, including service charges

London affordable tenancies are offered to address the city's housing crisis by providing homes at below-market costs for residents who might otherwise struggle to rent or buy. PA Housing will offer proportion of new let and relet tenancies will be let on a London Affordable rent basis. When setting the London Affordable rent levels, we are guided by the benchmarking of The Greater London Authority (GLA) and local boroughs, who work together to determine the levels of affordable rent and ensure that they meet the needs of the local population.

3.2.4 Key worker Tenancies

Properties identified as "Key worker accommodation" will be offered to applicants in certain categories of employment, which will be identified by a local authority. Each local authority will have their own list of key worker occupations. An Assured Shorthold tenancy agreement will be used, and the rent will be set at 80% of the market rent value.

3.2.5 Market Rent

Assured Shorthold tenancies within the meaning of Housing Act 1988. The properties

will be allocated only to applicants in full-time, permanent employment and advertised on property portals (e.g. OpenRent). The properties will be rented for an initial 6 or 12 months fixed term period and the rent will be set in line with the market rent valuation (inclusive of service charges). The rent valuation will be obtained each time the property comes up for relet or there is a change of tenancy. Apart from the first month rent, the applicants will be required to pay a deposit at the start of their tenancy, the deposit will be registered with a deposit scheme (DPS – www.depositprotection.com).

3.2.6 Intermediate Rent

Assured Shorthold tenancies within the meaning of Housing Act 1988. The properties will be allocated only to applicants in full-time, permanent employment and advertised on property portals (e.g. OpenRent). The properties will be rented for an initial 6 or 12 months fixed term period and the rent will be set at a level of 80% value of the market rent valuation (inclusive of service charges). The rent valuation will be obtained each time the property comes up for relet or there is a change of tenancy. Apart from the first month rent, the applicants will be required to pay a deposit at the start of their tenancy, the deposit will be registered with a deposit scheme (DPS – www.depositprotection.com).

3.2.7 License Agreement

License Agreements are offered for short term tenancies or tenancies with housing support contracts. The license gives the resident the right to occupy a property for a specified period and with specified conditions (e.g. support). The license provides a person with the right to occupy the property without acquiring rights as a tenant.