



Action Plan 2024 – 2026

The Lawns

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents	Monthly surgeries to be implemented and communications to be sent to residents	Neighbourhoods Team	April 2025	Surgeries will be held at Stoneygate Baptist Church, dates and time TBC in new financial year.	In Progress
Updates on progress to be shared with residents	Monthly updates to be provided via the Neighbourhoods website and QR code to website.	Neighbourhoods Team	January 2025		In progress

Repairs	Trip hazard slabs at front of property- Repairs to attend and remove any trip hazards – requested as urgent repair	Repairs team	December 2024	Repair and survey requested and now complete	Completed
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Cleaning and grounds maintenance of the block	Cleaning of bin store not up to gold standard. Will facilitate the improvement of cleaning standards (where necessary) through regular liaison with contractors and PA's Contract Managers including escalation at contractor meetings where necessary.	Neighbourhood Team	Ongoing	Deep clean of bin store carried out march 2025	Complete
Cleaning and grounds maintenance of the block	Cleaning in bin chute areas insufficient	Neighbourhood Team	Ongoing	Inter clean have attended to address issue however believe ongoing issue so have asked them to monitor and pay extra	In progress

				attention to this area . Ongoing monitoring on quarterly inspections and will escalate to contracts manager if required.	
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Neighbourhood ASB issues and Concerns	Raised request for CCTV to cover car park after resident feedback	Building services	Ongoing	CCTV survey requested and completed – await further information from building services	In progress
Neighbourhood ASB issues and Concerns	Residents have reported damage/ theft to cars in car park and individuals hanging around in car park. Residents have expressed desire to see more police patrols in the area and more action taken by the local police.	Neighbourhoods	Ongoing	Have met up with local PCSO officer to discuss ongoing issues in area. Letter sent to residents 26.11.2024 to update them on this . PCSO officer has agreed to increase patrols and to door knock residents over coming months to further listen to concerns. Ongoing engagement	In progress

				with PCSO and residents to be arranged. Continue to engage with PCSO team on monthly basis via their beat surgery and direct correspondence. Supplied residents with details of local police engagement tools.	