

Action Plan 2026 – 2027, 1 Knightley Walk

Welcome to your Neighbourhood Plan, Nadia Samcaha, your Neighbourhood Coordinator, has put together this improvement plan for 1 Knightley Walk. It explains what we are focusing on, the challenges we know about, and the actions we will take to make improvements.

This plan is about working together with residents, partner organisations, and the wider community to make 1 Knightley Walk a safer, cleaner, and more pleasant place to live.

Location	1 Knightley Walk, London SW18 1HB				
Date	26/02/2026				
Estate Rating	C – Improvements Required				
Objective	Key Actions	Owner	By when	Progress Update	Status
Reduce ongoing fly tipping	<ul style="list-style-type: none"> • Install updated signage about bulk waste disposal • Arrange joint inspection of bin stores • Promote bulky waste collection service to residents 	NC/ Managing Agent		Fly-tipping concerns have been formally raised with the Managing Agent. The nonfunctioning CCTV covering the bin store has been reported for urgent repair. Signage updates and resident communication are being prepared. Monitoring	

	<ul style="list-style-type: none"> • Raise urgent repair request with managing agent for non-functioning CCTV covering bin store • Install updated signage advising area is monitored by CCTV 			remains ongoing due to repeat incidents	
Improve communal cleanliness	<ul style="list-style-type: none"> • Conduct spot checks with cleaning contractor • Log and monitor cleaning performance issues • Escalate repeated failures through managing agent 	NC/ Managing Agent		Cleaning standards have been escalated to the Managing Agent as part of wider service discussions. Spot checks are ongoing and performance issues are being logged. Monitoring continues while service improvements are pursued.	
Ensure communal lighting is functional	<ul style="list-style-type: none"> • Report flickering lighting to Managing Agent • Request full inspection of lighting system 	Managing Agent		Flickering lighting has been reported to the Managing Agent and a full inspection requested. This forms part of ongoing service performance discussions. Completion times are being monitored.	
Reduce ASB and improve resident safety at Knightley Walk	<ul style="list-style-type: none"> • Increase visibility through regular estate inspections 	NC/ ASB Team		ASB and safeguarding concerns are being actively managed with the ASB Team. Regular inspections are increasing visibility, and	

	<ul style="list-style-type: none"> • Work closely with ASB Team on active and emerging cases • Refer safeguarding concerns immediately through internal safeguarding procedures • Review potential environmental improvements (lighting, CCTV repair via Managing Agent) to reduce opportunity for ASB • Encourage residents to report incidents promptly and provide statements where appropriate 			referrals are made where required.	
Minimise vandalism and damage	<ul style="list-style-type: none"> • Report communal damage to Managing Agent promptly • Monitor repair completion times • Work with ASB Team where 	NC/ Managing Agent/ ASB Team		Communal damage is reported promptly to the Managing Agent. Repair times are being monitored due to ongoing service concerns. Where linked to individuals, matters are addressed through ASB procedures.	

	damage is linked to known individuals				
Improve communication and engagement	<ul style="list-style-type: none"> • Introduce quarterly resident drop-in sessions • Distribute estate updates/newsletters • Encourage residents to report issues promptly • Explore forming a resident panel 	NC		As a newly assigned Neighbourhood Coordinator, engagement activity is being established. Plans for drop-in sessions and estate updates are in development to improve communication and resident involvement.	

How can you get involved

We encourage all residents at Knightley Walk to play an active role in improving the estate. You can:

- Report fly-tipping, lighting faults, or damage as soon as you see it
- Attend resident drop-in sessions
- Engage with estate inspections when advertised
- Report anti-social behaviour and safeguarding concerns
- Join or help form a resident panel