



Action Plan 2024 – 2026 Waterloo Road and Crescent

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents	Weekly site walks to promote visibility of Neighbourhood coordinator in your area.	Neighbourhoods Team	November 2024	Weekly site walks are planned where Neighbourhood Coordinator has the opportunity to meet residents and action any concerns or things needed e.g. fly tipping, items in communal areas. These will continue throughout 2025.	Complete
Updates on progress to be shared with residents	Monthly updates to be provided via the Neighbourhoods website and QR code	Neighbourhoods Team	February 2025		In progress

	to website and copy of action plan to be put on noticeboards				
Cleaning and grounds maintenance of the block	Monitor quality of cleaning at Waterloo Road & Crescent. Will facilitate the improvement of cleaning and grounds maintenance standards (where necessary) through regular liaison with contractors and PA's Contract Managers including escalation at contractor meetings where necessary.	Neighbourhood Team & Contracts and Partnership Team	Ongoing	The contracts Manager is completing a site visit with the director to look at cleaning standard w/c 6 January 2025. Will continue to monitor on quarterly inspections.	In progress
Maintenance of gutters	97 Waterloo Crst reported to DLO as gutter growing vegetation and also unattached	DLO, require scaffolding	Ongoing	Pending on scaffolding to be in place for works to go ahead.	In progress
Neighbourhood Improvement project	Upgrade light at back of building 107 & 109 Waterloo	Neighbourhoods Team	July 2025	Approved.	Pending
Neighbourhood Improvement project		Neighbourhoods Team	Spring 2024	Project agreed and completed.	Complete

	Unsafe garden at 22 – 24 Waterloo Rd. Fence requested by residents.				
Neighbourhood Improvement Project	87 – 89 Waterloo Crst, remove old light sensor and replace with new one.	Neighbourhoods Team	Spring 2024	Agreed and completed.	Complete
Neighbourhood Improvement Project	107 – 109 Warteloo Crst, create New slabbed area. Supply and fit new pent bike shed	Neighbourhoods Team	October 2024	Agreed and completed.	Complete
Communal Internal decoration improvements	New carpets in place throughout the scheme	Program delivery team	Winter 2024	Jan W oversaw the completion of the new carpets at the scheme, all of which have been completed	Complete