



Action Plan 2024 – 2026

Leicester House NG9 3LS

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents	Weekly surgeries are implemented and communications to be sent to residents.	Neighbourhoods Team	ongoing	Weekly surgeries are in place every Tuesday at 10-12 in the site office.	Complete
Updates on progress to be shared with residents	Monthly updates to be provided via the Neighbourhoods website and QR code to website and copy of action plan to be put on noticeboards	Neighbourhoods Team	January 2025		In progress

Building Services	To install CCTV for increased security and to lower ASB within the community/scheme	Neighbourhoods Team	Summer 2024	Agreed and installation completed. Residents were consulted and all voted for CCTV this will appear on service charges for 2025	Complete
Neighbourhood Improvement project	Bike racks to be moved inside of the shed for additional security for residents	Neighbourhoods Team	October 2024	Bike racks moved	Complete
Repairs	Outside lights have been tripping and need an overhaul to establish issue	Repairs DLO	February 2025	Emailed repairs asking for an update on the next visit due from an engineer	In progress
Programme delivery programme	Guttering at the front and back of the scheme need repairing as water is escaping in large amounts	Programme delivery	March 2025	Waiting on a surveyor to attend the scheme to review and assess what action is needed.	In progress
Cleaning and grounds maintenance of the block	Monitor quality of cleaning and grounds maintenance at Leicester House. Will facilitate the improvement of cleaning standards	Neighbourhood Team	Ongoing	Will monitor through weekly visits and quarterly inspections.	In progress

	(where necessary) through regular liaison with contractors and PA's Contract Managers including escalation at contractor meetings where necessary.				
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