



# Action Plan 2025 – 2026

## Woodcote House

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase engagement and visibility of Neighbourhood Coordinator.	More engagement and communication from different residents.	Neighbourhoods Team	March 2025	I am on site every week on Monday afternoons.  I will look to vary the days that I am on site to give other residents the opportunity to speak to me when required.	In progress
Updates on progress on repairs to be shared with residents.	Outstanding repairs to be kept on noticeboard with updates.	Neighbourhoods Team and repairs	March 2025	Create outstanding repairs and get updates from repairs team.	In progress

Update call system to Apello.	Install new systems in line with rest of business with more up to date call points.	IT	Spring 2025	First appointment arranged with OpenReach to install Wi-Fi in the building booked.	In progress
Improve cleaning and grounds maintenance.	Cleaner communal areas and a better garden and external area.	Neighbourhoods Team and Contracts Team	Ongoing	Neighbourhood coordinator to continue to raise cleaning and grounds maintenance issues to the contractors and to raise and repeat issues with the Contracts Team to address. Attend meetings with contractors to resolve any issues that arise.	In Progress
Clear out of all storage areas.	Clear out all items stored in scooter rooms and cupboards and create designated areas for these to be stored.	Neighbourhoods Team	March 2025	First wave of removals of stored items has been completed. Write to all residents about all remaining items and arrange removal.	In progress

Neighbourhood improvement – designated storage areas.	Create storage areas that can be used by residents to store their outdoor items to ensure clear indoor areas.	Neighbourhood Team	Summer 2025	Create proper storage areas for outdoor items. Look into options including storage boxes or sheds.	<b>Not started</b>
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