



Action Plan 2024 – 2026

Oak House

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

| Objective | Key Actions to achieve | Action Owner | By when | Progress Update | Status |
|--|--|---|----------|--|-------------|
| To stop Pigeons from messing and nesting in the front outside entrance | To have deterrents put up on the roof to block them | Repairs team and pest control (Cardinal Pest) | TBC | Repairs are waiting for Cardinal Pest to advise accordingly. | In progress |
| Carpets to be professionally cleaned in the communal area | To give the communal areas a refresh and improve the shared spaces | Contracts team | TBC | Waiting update from Contracts Team | In progress |
| To complete regular checks with residents | Knocking on each resident’s doors and completing the checks to make sure their pendants, pull cords and alarm tablet system is working | Neighbourhoods Team | Dec 2025 | Ongoing, completed on a regular basis each week | In progress |

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|--|--|---------------------------|--------------|---|-------------|
| To regularly visit once a week to see residents and build good relationships | Being on site and arranging our first coffee meeting | Neighbourhood coordinator | Ongoing | Neighbourhood coordinator visits once a week on a Wednesday and is arranging a coffee meeting in Nov. | In Progress |
| To request for repairs to fix the light in the laundry room | To have adequate lighting in the laundry area | Repairs | September 25 | | Complete |