



Action Plan 2025

Hayes & Windsor Court

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Neighbourhood Coordinator (NC) weekly inspection attendance	NC attending each week to assess site and report back on any issues flagged	Neighbourhoods Team	Ongoing	Every week	In progress
Communications sent to residents regarding fly tipping & Contamination of bins	Weekly messages sent to inform/remind residents of the continuing issue	Neighbourhoods Team	Ongoing	Continuing until progress made	In progress
Letter sent to all residents highlighting issue	Ensure all residents have a hard copy sent to them to ensure coverage	Neighbourhoods Team	May 2025	N/A	Completed

Resident meeting local to site	Ensure engagement and dialogue with residents is occurring to resolve issues onsite	Neighbourhoods Team	June 2025	Date TBC	In progress
Ensure excess rubbish is removed/checked by contractor every Monday, before weekly refuse date to ensure council can remove bins uncontaminated.	Ensuring the bin store does not contain contaminating items and refuse is collected by council each week.	Contracts & Partnerships team	Until further notice	Every Monday	In progress
Piotr to liaise with contractor every Monday to ensure items have been collected accordingly.	Ensuring the bin store does not contain contaminating items and refuse is collected by council each week.	Contracts & Partnerships team	Until further notice	Every Monday	In progress
Assess bin capacity for both residents and commercial units as well as locations for both.	Ensure there is a separation of bins to minimise fly tipping and assess capacity.	Contracts & Partnerships team, Neighbourhoods team, Commercial team, Council	June 2025	TBC	In progress
Explore possibility of Temporary cameras beside bin store	Better angles to identify perpetrator.	ASB Team	TBC – ASB team assessing	TBC	In progress

Cameras to be adjusted to face the bin store even more.	To identify the perpetrator that is contaminating the bin store	Building Services	June 2025	N/A	In progress
Rear sliding gate to be rectified	To ensure no external parties are accessing/fly tipping on site.	Building Services	ASAP	TBC	In progress
Rear fence behind bin store to be fixed	Ensure no access for ASB is occurring	Repairs Team	Target date – 11 June	TBC	In progress