



Action Plan 2024 – 2026

New Close Rowsley Street Leicester, LE5 5JP

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents	Weekly Drop-in session and communications sent to residents via text.	Aquib Mahamed	Present ongoing	Weekly drop in place every Mondays from 10am-2pm on site.	On going
Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents	Resident engagement weekly door knocks for those who cannot join the drop in sessions.	Aquib Mahamed	Present ongoing	Once a week door knocks to be completed at this site to make sure everyone is ok. Getting to know everyone behind the doors creating positive relationship with customers	On Going
Repair – The main gate to get into the scheme	Emailed repairs team to raise to get this lock	Repairs Team /Estates	December 2023	Residents were happy when keys were given to them.	Completed

had its lock all worn out. Needed to be replaced and get resident keys for the lock.	fixed and then was able to get estates to make copies of the keys to pass to residents			Having the gate closed gives some assurance of security.	
Grounds maintenance of the block	Monitor quality of grounds maintenance at New Close. Will facilitate the improvement of cleaning standards (where necessary) through regular liaison with contractors and PA's Contract Managers including escalation at contractor meetings where necessary.	Aquib Mahamed	Ongoing	Working with the contract supervisor and letting him know of the standards we expect at this block. Will continue to monitor through quarterly inspections.	In progress
Neighbourhood Improvement	To get signs installed for no loitering and to keep the gates shut at all times.	Aquib Mahamed	Feb 2024	Had signs installed at the scheme which looks promising to keep trespassers out and the residents safe.	Completed
Tree surgery	Prevent branches from falling outside resident flats.	Aquib Mahamed – GM team	March 2025	Some of the tree branches cause a lot of leaf fall and when branches fall residents are having to remove these away from their doors. Arrangement in progress	In progress

				already – awaiting on date confirmation	
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