

## Azad House, Leicester



PA Housing

<b>Location</b>	Azad House				
<b>Date</b>	29/05/2025				
<b>Estate Rating</b>	Silver				
Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents	Weekly surgeries communications are sent to residents.	Neighbourhoods Team	July 2024	Continuing to hold weekly surgeries on Monday between 11am-4pm in the communal lounge.	Complete
Updates on progress to be shared with residents	Monthly updates to be provided via the Neighbourhoods website and QR code to website.	Neighbourhoods Team	January 2025	Completed in June 2025	Completed
Repair – Bin Store door to be secure.	To have the bin store door secured to stop pests accessing. Emailed repairs team	Neighbourhoods Team and MRT, DLO	February 2025	Bin store door was secured by summer 2025	Completed

	order raised job number 1558408/1				
The main communal door to be secure.	Have raised with Building services	Neighbourhoods Team and Building services	January 2025	Communal door is secured	Completed
Grounds maintenance of the block	Monitor quality of Grounds Maintenance, requires litter picking and leaf sweeping.	Neighbourhoods Team & John'O Conner	Ongoing	Improved GM from last year, shrubs were being trimmed and litter was being picked up.	Completed
Cleaning maintenance of the block	Monitoring quality of Cleaning at Azad House. Will facilitate the improvement of cleaning standards (where necessary) through regular liaison with contractors and PA's Contract Managers including escalation at contractor meetings where necessary.	Neighbourhoods Team	Ongoing	Cleaning has improved and mopping of all floors. June 2025	Completed
The communal car park to be for residents only.	Will carry out parking consultation with residents.	Neighbourhood Team	March 2025	Majority residents disagreed for PCM service as residents did not want their visitors to pay for parking.	Completed

Neighbourhood Improvement	To install new window blinds in the communal lounge.	Neighbourhood Team	April 2025	Waiting for the budget in the new financial year. May 2026- There is now a new NC for Azad house and I will speak to them if they will be looking into new blinds for communal lounge.	In progress
To have the scheme clear of pests.	Pest treatments to be carried out within every flat. Until zero activities with the whole scheme.	Neighbourhood Team & Contracts and Partnerships	April 2025	This has already started weekly visits are being carried out with pest control and NC. -April 2025 A major improvement in the reduction of pests as there was zero pest activity in communal areas and individual flats by September 2025, however one of residents had persisting issues with bedbugs	In Progress