



# Action Plan 2025 – 2026

## ELMER DENE

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents	Surgery to be implemented and communication to be sent to residents. Regular visits and engagement with residents in person	Neighbourhoods Team	November 2025	Letters were posted, first surgery was held on 19/10/2025. NC visiting site regularly.	Complete
Light in bin area not working	NC has raised this repair and is chasing with contractors	Repairs	December 2025	Awaiting repairs response with chase up	In progress
Car park bollard broken and needs resecured back into the ground	NC has raised to repairs	Repairs	December 2025	Waiting for works to be completed	In progress

Items in communal areas	NC has previously sent letters, sorted items in the communal areas and have sent to bulk for removal.	Neighbourhoods Team	On-going	There are now less items within communal areas, there has been much improvement, residents working well with NC.	In progress
Bin store lock instalment	NC to email repairs/handyman to do new lock install	Repairs / Handyman	November 2025	FB lock fitted on the bin store on the Queens Road path to prevent public using the bin shed for their waste	Complete
Fly tipping / high bulk collection affecting negatively residents' service charge	NC to send block letter to residents/ encourage residents for cooperation to tackle this illegal activity	Neighbourhoods Team	Ongoing	NC sent block letter reminding residents fly tipping is illegal/ is awaiting CCTV camera quote. NC encouraging all residents to report any perpetrator and provide confidential statements about this illegal activity	In Progress
Block cleanliness issues	Block in unsatisfactory state due to no cleaning in place. NC to obtain quote from contractors and consult residents to change this block from self-clean to contract clean	Neighbourhoods Team	January 2026	NC requested quote from contractors for regular cleaning. Surgery was held. 4 residents voted yes, 1 no and the rest did not get in touch. NC forwarded all details to contract manager to incorporate this quote in service charge. Awaiting approval and starting date of the regular cleaning service.	In progress

				NC also raised one off deep clean as a good will from Neighbourhood Improvement Fund awaiting manager approval	
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