

Action plan 2024-2026

Bishop Court Richmond

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents	Resident walk arounds/ inspections NC to send deeplake when onsite NC keep door open when on site	Neighbourhoods Team	Ongoing	On site weekly- 4 hours Inspections, quarterly	In progress
Coffee mornings	Schedule 4-6 weekly meetings	Neighbourhoods Team & champion	ongoing	Last Coffee morning was held on 04/06, with Just Ask contractor in attendance Invite other teams to attend e.g. ASB officer, service charge officer	In progress
Updates on progress to be shared with residents	Monthly updates to be provided via the Neighbourhoods website, resident meetings and newsletter	Neighbourhoods Team	June 2025	Action plan shared with residents	In progress

General nuisance in external areas/ increase carpark security	Consultation of carpark gate Review security footage To explore increase police patrols	Neighbourhoods team, Metropolitan Police	Ongoing	NC has addressed known residents for fly tipping, issued verbal warning	In progress
Newsletter	Sections on the following: Myth buster Good neighbourhood guidance e.g. laundry etiquette Ways to raise concerns and get involved Updates on neighbourhood improvements Updates on action plan	Comms team	July 2025		In progress
Communal entrance and rear light not working	Repair communal lights	Repairs team	July 2025	Has been raised with repairs Awaiting update on actions	In progress
Pets at bishop court	All residents with pets must require permissions from PA to own	TBC	Ongoing	NC has sent letter and deeplake to all residents with link to apply for permission if not already given.	In progress

				Residents to show permissions to NC to upload	
Garden Improvement for resident's social use	To allow for more resident's engagements and socialising	Neighbourhood Team and Just ASK (Sam)	Ongoing	Discussions and consultation on resident's expectations	In progress
ASB issues	To address all ASB concerns as raised by residents	Neighbourhoods team & ASB team	Ongoing	NC to address all ASB complaints, open case and share with ASB officer if needed	In progress