



Action Plan 2024 – 2026

Forest Town NG19

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents.	Check availability for a central surgery location to be implemented and communications to be sent to residents	Neighbourhoods Team	April 25	No venue identified to hold a surgery within easy access for residents.	Completed
Quarterly door knocks to remote residents, with messages for doorstep appointments	Engage on a regularly basis, building relationships, communications will be sent to customers.	Neighbourhood team	Starting March 2026 and continue through the year.	March 2026 will have a designated date each month to be on site for door knocking and requested visits. Communication to be sent to resident's prior via text message.	In progress

Increase resident engagement	Invite various dept to surgeries, for engagement with residents- improve service	Neighbourhood team, TST, repairs, ASB team	May 25	No venue identified but will invite other teams to visit.	Completed
Planned Works	Work with the programme delivery team to find out when works will be carried out in different areas and will communicate this to resident where necessary.	Programme Delivery & Neighbourhood Team	Ongoing 2026	No major works planned for 2025	In Progress