



Action Plan 2024 – 2026

The Limes

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase engagement and visibility of Neighbourhood Coordinators.	Weekly Coffee mornings in place and communication to be sent to residents.	Neighbourhoods Team.	Ongoing	Weekly drop in sessions to be held on site.	In progress
Updates on progress across the neighbourhood to be shared with residents regularly.	Monthly updates to be provided via the Neighbourhoods website and QR code to website and copy of action plan to be put on our website.	Neighbourhoods Team	April 2025	Action plan will be sent to website once signed off.	In progress

Increase engagement and visibility of Neighbourhood Coordinators.	Regular visits to be carried out across the neighbourhood.	Neighbourhoods Team	April 2025	Site visits and inspections are carried out across the neighbourhood on a regular basis, and this aids daily engagements with our residents.	In progress
Neighbourhood Management	To improve the standard of the ground's maintenance across this site so that the standard is more consistent from our contractors throughout the neighbourhood.	Contracts and Partnership Team	Ongoing	Have regular contact with Just Ask (site contractor to provide feedback and suggested improvement where needed).	In progress
Neighbourhood Management	You and your neighbourhood surveys - September 2024 - Good opportunity to meet residents across the neighbourhood and gauge feeling and opinions on PA's services and behaviours.	Neighbourhoods Team	September 2024	Surveys have been completed and feedback gathered, and this feedback was passed to the relevant teams.	Completed
Neighbourhood Management	You and your neighbourhood surveys - September 2025 - Good opportunity to	Neighbourhoods Team	September 2025	Surveys have been completed and feedback gathered, and this feedback	Not started

	meet residents across the neighbourhood and gauge feeling and opinions on PA's services and behaviours.			was passed to the relevant teams.	
Neighbourhood Improvement Project	To resolve any outstanding repairs on the site that could lead to complaints.	Neighbourhoods Team/ Repairs	Through 2025-2026	To continue to work with repairs and senior management to make sure larger potentially damaging repairs are dealt with more quickly and efficiently.	In progress
.	Jet wash the entire paving slabs outside in communal garden eliminate the slipper surface.	Contracts and Partnership Team	November 2024	Outside communal pathways have been jet washed by Wettons.	Completed
Neighbourhood Improvement Project	Fixing and changing communal bin store and gate locks.	Handyman	December 2024	X4 locks changed/fixed.	Completed
Neighbourhood Improvement Project	Reducing the height of the tree in communal garden and cutting back branches.	Contracts and Partnership Team	December 2024	Connick Tree Care.	Completed