

Emergency repairs

Examples:

- No electric power to the property (check if there is a power cut first)
- Electrical fault
- Uncontainable flood into a property
- Blocked drains resulting in sewerage backing up into a property
- Gas Leak including a report of carbon monoxide/detector sounding or incident
- Unable to flush toilet (if the only toilet in property)
- No Heating for general needs housing
- No heating at any time (if you are over 65 or vulnerable)
- No heating at any time to all sheltered housing schemes
- Property is insecure
- Faulty mains wired or battery operated smoke alarm
- Board up a broken ground floor window
- No hot water
- Trip hazard on a communal walkway/stairwell
- Defective banister or stair rail
- Defective lighting in a communal hallway