

Action Plan 2024 – 2026 Vestry House Leicester

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

| Objective | Key Actions to achieve | Action Owner | By when | Progress Update | Status |
|--|--|------------------------|------------------|--|----------------|
| Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents | Weekly Visits and monthly surgeries to be implemented and communications to be sent to residents | Neighbourhoods Team | November 2024 | Monthly surgeries are in place held in the security office, date are on the main notice board. | Complete |
| Updates on progress to be shared with residents | Monthly updates to be provided via the Neighbourhoods website and QR code to website and copy of action plan to be put on noticeboards | Neighbourhoods Team | January 2025 | | In progress |

| Bin Chute Lights to be reinstated in bin chute rooms | Repairs to locate issue as to why bin chute lights keep tripping. | Repairs | February 2025 | Repair raised with the repairs department | In Progress |
|--|---|--------------|------------------|---|----------------|
| Reinstate communal fire escape gate to front of building | Refix steel gate for security and aesthetic to the building. | Repairs Team | December 2024 | Scheduled beginning of December 2024 | Complete |

| Build relationship with security onsite to receive daily reports | Work with security and receive reports of events that occur whilst security are on site. | Neighbourhoods | February 2025 | Email to be sent to security manager. | In Progress |
|---|--|--------------------------------------|------------------|--|----------------|
| Surveyor to attend to drainage and downpipes in Vestry, as water takes a long time to drain and certain downpipes drip. | Surveyor has attended | Repairs | February 2025 | Await repairs raised by surveyor | In progress |
| Regular visit from Pest control to monitor if any Bed Bugs in the building | Monthly visits from Pest control and ad hoc visits arranged when needed | Contracts and Partnership Team | January 2025 | Ongoing visits to monitor and keep on top of any issues. | In progress |
| Cleaning of the block | Monitor quality of cleaning at Vestry House | Contracts and Partnership Team | Ongoing | I monitor on my weekly visits and quarterly inspections and feed back to contract manger and cleaning manager | In progress |