

## Action Plan 2024 – 2026 Dover House Leicester

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

| Objective  | Key Actions to achieve   | Action<br>Owner        | By when          | Progress Update  | Status         |
|--|--|------------------------|------------------|--|----------------|
| Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents | Weekly Visits and<br>monthly surgeries to be<br>implemented and<br>communications to be<br>sent to residents                           | Neighbourhoods<br>Team | November<br>2024 | Weekly surgeries are in place every month, dates are on the notice board, surgery held in the communal lounge. | Complete       |
| Updates on progress to be shared with residents  | Monthly updates to be provided via the Neighbourhoods website and QR code to website and copy of action plan to be put on noticeboards | Neighbourhoods<br>Team | January<br>2025  |  | In<br>progress |

| Neighbourhood<br>Improvement Project | Dover House Action clean up day. | Neighbourhoods<br>Team /<br>Contracts and<br>Partnerships | January<br>2025 | Joint action day with John O<br>Conner and NC to clean up<br>grounds of Dover. Litter pick<br>and remove bushes that are<br>causing issues. | Complete |
|--------------------------------------|----------------------------------|---|-----------------|---|----------|
| Resident Engagement                  | Litter picking group             | Neighbourhoods<br>Team                                    | April 2025      | NC and resident volunteers to litter pick fortnightly, John O Conner to provide equipment.  |          |

| Meeting arranged with managers and Heads of department and the police to discuss security of Dover House. | Meeting arranged | Head of<br>Neighbourhoods<br>/Neighbourhood<br>s/ASB Team | February<br>2025 | Discuss the issues with Homeless people getting inside communal areas.                   | In<br>Progress |
|---|------------------|---|------------------|--|----------------|
| Lighting Bollards at the back of Dover House to be reinstated.  | Repair raised.   | Repairs   | February<br>2025 | New Bollards<br>needed,<br>repairs due to<br>install<br>beginning of<br>February<br>2025 | In<br>progress |
| Moss removal from Drying area.  | Moss Removal     |   | January<br>2025  | Arranged with<br>John O<br>Conner – to   | In<br>progress |

|                            |  | Contracts and<br>Partnership<br>Team |         | be completed<br>Jan 2025  |                |
|----------------------------|--|--------------------------------------|---------|---|----------------|
| Cleaning of communal areas | Monitor quality of cleaning at Dover House | Contracts and<br>Partnership<br>Team | Ongoing | Will inspect<br>on my weekly<br>visits and<br>quarterly<br>inspections<br>report back to<br>cleaners. | In<br>progress |