

Beloe Close

Location	Beloe Close, London, SW15 5RB				
Date	30.10.2025				
Managing Agent	No				
Objective	Key Actions	Owner	By when	Progress Update	Status
Increase engagement and visibility of Neighbourhood Coordinator	Bi-weekly door knocks and drop-ins; schedule quarterly resident meetings; communicate via noticeboards	Neighbourhoods Team	October 2025	Tayo to arrange first quarterly meeting in November; schedule to be posted	In progress
Attend gardening sessions to build resident relationships	Attend session on 20th October at 2:30pm	Neighbourhoods Team	October 2025	Tayo to attend	In progress
Share updates with residents	Monthly updates via Neighbourhoods website; QR code and action plan on noticeboards	Neighbourhoods Team	Ongoing	Tayo to update	In progress

Improve security and access control to Block 15–18	Inspect and repair entry system; replace missing screws	Neighbourhoods / Repair Teams	October 2025	Repairs team have attended and this has been fixed.	Completed
Investigate misuse of communal electricity supply	Prevent unauthorised EV charging from communal sockets	Neighbourhoods Team	October 2025	Tayo has sent a message to all residents regarding not using communal electricity to charge their vehicles. PA Housing have advised residents that a EV point cannot be installed by them as it is a shared car park.	Completed
Address fly-tipping and waste management issues	Remove gas cannisters, portaloo, and plastics; resolve bin collection delays	Neighbourhoods / ASB / Waste Teams	October 2025	Richmond Council confirmed action; bin collection issue resolved	Completed
Business registered at address; concerns raised by residents	Review tenancy agreement	Neighbourhoods ASB Teams	October 2025	ASB team investigating.	In progress
Address safeguarding concerns	Review tenancy status, investigate sub-letting and business use	Neighbourhoods ASB / Safeguarding Teams	October 2025 / Ongoing	Reports of unknown visitors, business activity, and suspected grooming	In progress

				ASB team & Safeguarding teams investigating. Tayo to chase for update.	
Investigate drug-related activity	Liaise with police and housing enforcement	Neighbourhoods / ASB Teams / Police	October 2025 / Ongoing	Cannabis dealing and wider drug activity reported. Tayo to chase for update.	In progress
Respond to mental health-related ASB	Coordinate with mental health services regarding resident at [Andree's flat]	Neighbourhoods / Safeguarding Teams	October 2025 / Ongoing	Tayo to chase for update.	In progress
Resolve outstanding estate repairs	Fix door plate and remove portaloo and plastics from bin shed	Neighbourhoods / Repairs Teams	October 2025	Tayo to chase for update.	In progress
Address damage caused by buddleia plant	Inspect regrowth and remove to prevent further wall damage Plant regrowing after scaffolding cutback	Neighbourhoods / Estates Teams	October 2025	Tayo to chase for update.	In progress
Neighbourhood Improvement Fund	Tayo to look at any improvements that can be made to the estates.	Neighbourhoods Team	Ongoing	Tayo to look into.	In progress