Action Plan 2026 – 2027

Cygnet Court

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Graffiti on wall next to main entrance door	Arrange for the graffiti on the wall next to the main entrance door to be removed to improve the appearance of the building.	Estates Team	Ongoing	Raised with the Estates Team and forwarded to the grounds contractors. Awaiting confirmation that the works have been completed.	In Progress
Communal cleaning	Improve the standard of communal cleaning. The Estates Team to monitor the cleaning provision. Neighbourhoods to write to all residents reminding them to dispose of rubbish	Estates Team / Neighbourhoods Team	Ongoing	Cleaning concerns identified. Monitoring of the cleaning provision is required, and Neighbourhoods will issue a letter to all residents reminding them of their responsibilities.	In Progress

	appropriately and keep communal areas clean and free from bulky items.				
Fly-tipping outside main entrance	Arrange for the fly-tipped items outside the main entrance to be removed and ensure the area is kept clear.	Estates Team	Ongoing	Raised with the Estates Team. Awaiting a follow-up update to confirm that the fly-tipped items have been removed.	**In Progress**
Smoking on staircase	Address reports of residents or visitors smoking on the staircases and leaving cigarette butts, rolling papers and vape pods on the floor. This presents a health and safety concern and may increase the risk of fire. Neighbourhoods to write to all residents reminding them of the expectations around smoking. ASB support may be required if the behaviour continues.	Neighbourhoods Team / ASB Team (if required)	Ongoing	Neighbourhoods to issue a letter to all residents regarding smoking and the impact on other residents. The issue will be monitored, with ASB support considered if required.	**In Progress**
Building lining coming away at front of building	Arrange for the loose or deteriorating section of building lining at the front of the building to be inspected and	Repairs Team	Ongoing	Raised with the Repairs Team on 5 November 2026. Awaiting a response and confirmation of the next steps.	**In Progress**

	repaired to ensure it is secure and the external appearance is maintained.				