



Action Plan 2024 – 2027

Vicarage Fields, Walton on Thames, Surrey, KT12

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
To increase engagement and visibility of us the Neighbourhood Coordinators across your neighbourhood. Which will continue to help us build great relationship with our residents.	Quarterly surgeries to be implemented within one of the blocks at the site so to give myself an even greater presence on the site.	Neighbourhoods Team	July 2025	I have identified one of the areas where I can hold these surgeries, and I am now trying to investigate ways that the room can be cleaned up/made suitable for me to hold the surgeries.	Ongoing
Update our residents on the progress across the	Monthly updates to be provided via the Neighbourhoods website	Neighbourhoods Team	April 2025	Website is currently being developed, updated and correspondence generated.	In progress

neighbourhood to be shared with residents regularly.	and QR code to website and copy of action plan to be put on our website.			Action plan will be sent to website once signed off.	
Neighbourhood Improvement Project.	To upgrade CCTV systems across all three blocks of Lushington House, Croxall House and Lynde House.	Neighbourhoods Team	August 2024	Quotes were sourced and CCTV was upgraded across all areas of the three blocks.	Completed
Neighbourhood Management.	To improve the standards of the ground's maintenance across this site, i.e. Litter picking, grass cutting, shrubs cutbacks etc so that the standard is raised to an acceptable level and is more consistent from our contractors throughout the neighbourhood.	Contracts and Partnership Team and Just Ask (Contractor).	Completed February 2025	We have been working with Just Ask recently on the estate to improve the overall condition and I am pleased to confirm it looks a look clearer and cleaner than previously.	Completed
Neighbourhood Management.	GM Mapping for neighbourhood as outdated - Will keep regular contact with the contracts team to get this updated.	Contracts and Partnership/Neighbourhood Team	June 2025	NCs have highlighted the missing information on the maps and have also requested that this be quoted and implemented as soon as possible.	In progress

Neighbourhood Management.	You and your neighbourhood surveys - October 2024 - Good opportunity to meet residents across the neighbourhood and gauge feeling and opinions on PA's services and behaviours.	Neighbourhoods Team	October 2024	Surveys have been completed and feedback gathered, and this feedback was passed to the relevant teams.	Completed
Neighbourhood Management.	To complete a leaflet, drop/ deeplake text to all residents when links from our community partners are sent through i.e. links to sports clubs/mental health support/financial support and others.	Neighbourhoods Team	Various	When updates are provided to us, we look to forward these to our residents that we feel are relevant.	Ongoing
Neighbourhood Management.	To attend the Junior Citizens event at the Excel centre - Working with schools, external partners i.e. Police, fire to provide a presentation on ASB and PA manage this.	Neighbourhoods /ASB Team.	June 2024	Yearly event completed in 2024, and new event scheduled this year which we will look to attend.	Completed

Neighbourhood Management.	Improve cleaning standards throughout Lushington, Croxall and Lynde House.	Neighbourhoods Team/Contracts Team/Contractors.	Current.	I have reported my concerns around the cleaning standards across these 3 blocks to our contracts team and contractor. Plan of improvement has been requested to the contractor and possible refunds to PA if service not improved.	Ongoing
Community Support.	To carry out food bank drops where needed to support vulnerable residents. This was completed and may be a support programme that will be needed again.	Neighbourhoods /Resident Liaison Team.	February 2024/ when required	Food Bank Drops completed in 2024 and delivered when necessary. Maybe required again in 2025/2026.	Completed
Neighbourhood Improvement Project.	To Install Door Closer/Fob entry into Shed/bin areas of each block.	Neighbourhoods Team.	Completed	Quotes were sourced and the install has been completed.	Completed
Neighbourhood Co-Ordinator.	CCTV installation in bin areas to clamp down on	Neighbourhoods Team.	Completed	Quotes were sourced and install has been completed.	Completed

	fly tipping in bin/shed areas.				
Kirby Way drying area.	We have cleared this area of mess and graffiti will be removed in the coming days. Currently we have secured the drying area with a padlock and are looking at options on what the drying area can be used for going forward.	Neighbourhoods Team	TBC	The NC is actively working with residents and the Resident Champion to explore ways to improve and use this area more effectively.	In progress