



Action Plan 2025 – 2026

NewLife Apartments

Welcome to your neighbourhood plan!

Working with residents your Neighbourhood Coordinator has created and agreed neighbourhood improvement plan for your community, that identifies what you see as the priorities where you live. This information highlights the main challenges in your neighbourhood and how we can work with partner agencies and community stakeholders to make improvements.

Objective	Key Actions to achieve	Action Owner	By when	Progress Update	Status
Increase Engagement and Visibility of Neighbourhood Coordinator – building relationship with residents	Regular visit to Newlife and door knocks	Neighbourhoods Team	Ongoing	Weekly visits have been taken place and door knocks to engage with residents	Complete
Increase Engagement and Visibility of PA Housing – building relationship with residents	Surgery bringing Repairs, Tenancy sustainment, ASB Team and Contracts to meet our residents	Repairs, ABS, Tenancy sustainment and Estates Teams	Starting Jan 2026	To ask resident what they would to discuss.	In progress
Cleaning and grounds maintenance of the block	Monitor quality of cleaning and grounds maintenance at cattle market. Will facilitate	Neighbourhood Team & Contracts and	Ongoing	Will continue to monitor through bio- weekly inspections	Complete

	the improvement of cleaning and grounds maintenance standards (where necessary) through regular liaison with contractors and PA's Contract Managers including escalation at contractor meetings where necessary.	Partnership Team			
Main car park gate	To change the main gate for more modern option	Building service	2025-ongoing	In discussion with building service	In Progress
Communal carpet	Some of the communal carpet need to be change	Contract team	2025-ongoing	To discuss with contract team	In Progress
Community engagement with external contractor	To hold an open day when the first face of the fire remedial work is done	Neighbourhoods Team and Mcconell contractor	2025-ongoing	This has been discussed and waiting for the wok to be complete so we can start to plan the opening celebration	In Progress